

Service Values



RIGHTS

supporting the rights of people with disabilities to full and equal citizenship



FAMILY-CENTRED

strengthening the importance of the family role



PERSON-CENTRED

recognizing the diversity of each person with unique plans and personal support



INCLUSION

supporting people to belong in all parts of community, including social, financial, spiritual life, and more



CHOICE

learning people's preferences, hopes and dreams, interests and decisions that define their life in small and big ways.



MEANINGFUL RELATIONSHIPS

helping to grow the number of family members, friends and others in a person's life



GROWTH & DEVELOPMENT

supporting the ongoing development of skills, abilities, and talents of each person



ADVOCACY

protecting the rights and interests of people and families



COMMITMENT TO COMMUNITY

working with communities to welcome and include all people



LIFE LONG SUPPORTS

assisting people and families through the natural lifecycle

Organizational Values



MUTUAL TRUST

be sure of the reliability of people and systems



RESPECT

the value and dignity of all is upheld by listening to and recognizing each other's contribution and opinions



OPENNESS

freedom to share opinions and ideas without fear of punishment



RESPONSIVENESS

planning for different situations and outcomes



FAIRNESS

people are treated equitably



CONTINUOUS LEARNING

offering ways to improve one's own work and the work of the team